

Service: Outpatient Clinic
Provider Name: New York Service Network, Inc.
Program No: 51845
Address: 198 Foster Avenue - Suites C & D
Brooklyn, NY 11230-2197

Provider No: 42170
Certificate No: 11323

Avg Daily Enrollment: 223
Admissions: 811
Discharges: 762
Unique Clients Served: 957

Certified Capacity: Does Not Apply
Transfers In: 0
Transfers Out: 0

Access [Jan 1 - Dec 31, 2011]	Program		Statewide	
	Score	Rating	Score	Rating
One Month Retention Rate (%)	62	★	78	★★

Quality [Jan 1 - Dec 31, 2011]	Program		Statewide	
	Score	Rating	Score	Rating
Three Month Retention Rate (%)	58	★	72	★★★
Six Month Retention Rate (%)	33	★	53	★★★
One Year Retention Rate (%)	Does Not Apply		38	★★★
% Completing Program or Referred	39	★★	45	★★★

Outcomes [Jan 1 - Dec 31, 2011]	Program		Statewide	
	Score	Rating	Score	Rating
% with Discontinued Use	85	★★★★★	68	★★★★★
% Maintaining Full Time / Improving Employment	5	★	45	★★

Efficiency [Jan 1 - Dec 31, 2011]	Program		Statewide	
	Score	Rating	Score	Rating
Sessions / FTE Primary Counselor / Week	44	★	16	★★★★★

Compliance	Program Rating	Statewide Rating
Recertification Review - [Latest Review: Oct 19, 2010]	★★★★★	★★★★★
Facility Inspection - [Latest Review: Aug 5, 2011]	★★★★★	★★★★★
Fiscal Viability (1) - [Latest Review: Sep 24, 2010]	★★★★★	★★★★★

Rating: 1-5 Stars. 5 Stars is Highest Performing

Footnotes:

(1) Fiscal Viability is a provider level score. It will be the same for all programs within a provider.

AN IMPORTANT NOTE ABOUT SCORECARDS:

The OASAS Program Scorecard provides information about the performance of over 900 individual programs using client and program data. The information is intended for program managers, referring agencies, and those needing and using treatment services for substance use disorders. OASAS recognizes that performance information is one of a number of factors that will be used when making important placement decisions. Other factors such as geographic location, program size, patient age and gender, and type of service offered, among other factors, should also be considered. Program characteristics and patient demographics are provided for each program to assist you in considering these factors. Program Scorecards are most useful when combined with this other information in making these important health care decisions.

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Program Information as of [Jun 13, 2012]	
Provider Website	N/A
Site Address	198 Foster Avenue - Suites C & D, Brooklyn, NY 11230-2197
Contact Telephone for Admissions	(718) 666-1009ex. 120
Handicap Accessible	Yes
Map	Map
Median Treatment Completion Time	315 Days
Alternate Languages Spoken	Spanish Russian
Alternate Languages Services Delivered In	Spanish Russian
Hours of Operation	9:00AM-8:00PM MON
	9:00AM-8:00PM TUE
	9:00AM-8:00PM WED
	9:00AM-8:00PM THU
	9:00AM-8:00PM FRI
	9:00AM-1:00PM SAT
Client Admitting Hours	9:00AM-5:00PM MON
	9:00AM-5:00PM TUE
	9:00AM-5:00PM WED
	9:00AM-5:00PM THU
	9:00AM-5:00PM FRI

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Client Demographics - [Jan 1 - Dec 31, 2011]	Program	Service Type
% Female Admissions	15.0	28.6
% with Use by Injection	7.9	7.2
% High School Graduate or GED at Admission	60.3	64.7
% Employed or in School at Admission	2.9	36.7
% Homeless	76.1	14.0
% with Co-Occurring Mental Illness	38.0	39.4
% with Other Major Physical Health Conditions	13.8	17.4
% with Criminal Justice Involvement	26.2	49.3
% with Primary Language Other Than English	5.6	6.1
% Significant Other Admissions	0.0	1.1
% with Developmental Disability	1.4	1.9
% Child of Alcoholic(s) and/or Child of Substance Abuser(s)	22.4	38.3
% Veteran	2.6	2.6
% Pregnant	0.8	2.9
Age Group		
% Under 18	0.0	6.8
% 18-24	7.3	20.4
% 25-34	19.3	27.0
% 35-44	29.7	20.0
% 45-54	34.6	19.1
% 55 and Older	9.2	6.6
Race/Ethnicity		
% White non-Hispanic	17.3	49.2
% Black non-Hispanic	53.0	28.9
% Other non-Hispanic	3.7	3.5
% Hispanic	26.0	18.4
Substances at Admission (Primary, Secondary, or Tertiary)		
% Alcohol	57.2	66.0
% Heroin/Other Opiates	35.6	22.9
% Marijuana	40.4	55.8
% Crack	15.0	10.3
% Cocaine	30.9	21.1
% Other	7.4	9.3
Primary Substance at Admission		
% Alcohol	36.1	40.5
% Heroin/Other Opiates	27.2	16.6
% Marijuana	19.8	29.5
% Crack	5.6	5.2
% Cocaine	10.1	6.3
% Other	1.2	2.0
% with Addiction Medications at Discharge		
% Opiate Dependence	3.6	5.6
% Smoking Cessation	0.0	0.8
% Alcohol Dependence	0.1	0.9
% Other	0.1	1.4
Primary Payment Source at Discharge		
% Public Assistance/Medicaid	97.2	60.0
% Self Pay	0.9	16.6
% Private Insurance	0.1	18.4

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